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Speak to a representative between 9am-6pm or leave your order on the voice mail after hours.

2

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Send us your order anytime.

3

By Mail **Order Dept.**

133 Candy Lane
Palm Harbor, Fl. 34683

4

By Web **www.dva.com**

Orders placed on the web automatically will get priority processing. Order on the web 24 hours a day using a P.O. number or a credit card.

5

By Email **movies@dva.com**

Email your order 24 Hours a day!

Our Guarantee

Product purchased from DVA comes with an unbeatable guarantee. To find out the specifics please contact your sale representative at 800-683-4147 or download a copy of our policy on our website (www.dva.com).

Returns Made Easy

To return any item, simply make a copy of the original invoice and send it with the product to: Returns Department, 133 Candy Lane Palm Harbor, Fl. 34683. Include the reason for the return and whether you would like a replacement or credit. Some restrictions may apply. No RMA number needed!

New and Used Product

DVA provides both new and used product. Generally when our ship dates and street dates match, the item is New. When they differ, the item is used thus providing you with a greater discount. We will always try to get you the best price on the highest quality product available. Sometimes that requires us to fill an order with used product. If you would like new only, simply specify that when placing your order.

Special Customer Services

OCLC MARC Records & Processing - We can ship your order shelf-ready by providing our processing services. We will process to your specifications and provide all of the cases. While different services have different charges, most processing is only \$1.50 each item.

Billing and Invoicing - Many of our customers require specialized billing or invoicing. We are very flexible to your requests. Simply let us know what you need!

Standing orders - Our trained staff can help you by selecting your movies on a monthly or quarterly basis based on your budget and set specifications. We will send you the titles selected as a quotation for your approval and upon agreement we will create the order saving you much time and research!

Special Requests - Looking for an item that you have been told is out-of-print or is no longer available? DV&A has the resources and is known in the industry for finding those hard-to-find and out-of-print movies.

Shipping

Most of our orders are shipped via UPS unless otherwise requested. In the case of a P.O. box address, we will ship USPS Priority Mail. International orders can be shipped USPS, FedEx or DHL. While we get new product daily, to save on shipping costs to you, we will ship orders out twice a week unless otherwise requested. On larger orders freight charges can be waived.

Order form

July .07

Title Street Date DVD MSRP Title Street Date DVD MSRP Previously Viewed Price

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Prices Are Subject to Change without Notice. Call For VHS Availability.

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 Grindhouse 09/2007 MSRP
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 Jindabyne 09/2007 MSRP
 Lucky You 09/2007 MSRP
 Meet the Robinsons 09/2007 MSRP
 Paris, Je T'aime 09/2007 MSRP
 Reign Over Me 09/2007 MSRP
 The Hoax 09/2007 MSRP
 The Invisible 09/2007 MSRP
 The Tripper 09/2007 MSRP
 The TV Set 09/2007 MSRP
 The Valet 09/2007 MSRP
 Waitress 09/2007 MSRP
 We Are Marshall 09/2007 MSRP
 Year of the Dog 09/2007 MSRP

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 Dallas: Complete 7th Season 7/31/07 MSRP
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 The Condemned 8/2007 MSRP
 The Lives of Others 8/2007 MSRP
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july not to be missed

sneak previews

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Title Street Date DVD SRP Title Street Date DVD SRP

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foreign & special interests

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education, history, general interest

children's corner

Children's Corner

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health and fitness

Health and Fitness

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