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By Email movies@dva.com

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Our Guarantee

Product purchased from DVA comes with an unbeatable guarantee. To find out the specifics please contact your sale representative at 800-683-4147 or download a copy of our policy on our website (www.dva.com).

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To return any item, simply make a copy of the original invoice and send it with the product to: Returns Department, 133 Candy Lane Palm Harbor, Fl. 34683. Include the reason for the return and whether you would like a replacement or credit. Some restrictions may apply. No RMA number needed!

New and Used Product

DVA provides both new and used product. Generally when our ship dates and street dates match, the item is New. When they differ, the item is used thus providing you with a greater discount. We will always try to get you the best price on the highest quality product available. Sometimes that requires us to fill an order with used product. If you would like new only, simply specify that when placing your order.

Special Customer Services

OCLC MARC Records & Processing - We can ship your order shelf-ready by providing our processing services. We will process to your specifications and provide all of the cases. While different services have different charges, most processing is only \$1.50 each item.

Billing and Invoicing - Many of our customers require specialized billing or invoicing. We are very flexible to your requests. Simply let us know what you need!

Standing orders - Our trained staff can help you by selecting your movies on a monthly or quarterly basis based on your budget and set specifications. We will send you the titles selected as a quotation for your approval and upon agreement we will create the order saving you much time and research!

Special Requests - Looking for an item that you have been told is out-of-print or is no longer available? DV&A has the resources and is known in the industry for finding those hard-to-find and out-of-print movies.

Shipping

Most of our orders are shipped via UPS unless otherwise requested. In the case of a P.O. box address, we will ship USPS Priority Mail. International orders can be shipped USPS, FedEx or DHL. While we get new product daily, to save on shipping costs to you, we will ship orders out twice a week unless otherwise requested. On larger orders freight charges can be waived.

Order form

December .07

Title Street Date DVD MSRP Title Street Date DVD MSRP Previously Viewed Price

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February prebooks

Prebooks

Across the Universe	02/2008	MSRP
Blind Dating	02/2008	MSRP
Canvas	02/2008	MSRP
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Dragon Wars	02/2008	MSRP
Eastern Promises	02/2008	MSRP
Fierce People	02/2008	MSRP
In the Shadow of the Moon	02/2008	MSRP
In the Valley of Elah	02/2008	MSRP
Into the Wild	02/2008	MSRP
No Reservations	02/2008	MSRP
Silk	02/2008	MSRP
The Assassination of Jesse James	02/2008	MSRP
The Bubble	02/2008	MSRP
The Darjeeling Unlimited	02/2008	MSRP
The Game Plan	02/2008	MSRP
The Heartbreak Kid	02/2008	MSRP
The Hunting Party	02/2008	MSRP
The Jane Austen Book Club	02/2008	MSRP
The Killing Floor	02/2008	MSRP
The Nines	02/2008	MSRP
Trade	02/2008	MSRP

TV releases

TV Releases

24: Season Six	12/04/07	\$59.98
7th Heaven: Fifth Season	12/04/07	\$49.99
Adventures of Young Indiana Jones Volume 2	12/18/07	\$107.99
Beverly Hills 90210: 3rd Season	12/11/07	\$56.99
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Daniel Boone - Season 6	12/04/07	\$49.98
Diagnosis Murder: 3rd Season	12/04/07	\$49.99
Dirt: The Complete First Season	12/11/07	\$59.99
Flight 29 Down: 1st Season Vol. 3	12/11/07	\$14.95
Frasier: The Tenth Season	12/11/07	\$39.99
Gomer Pyle U.S.M.C. - Season 3	12/11/07	\$38.99
Grafters - 2nd Season	12/04/07	\$29.98
Law & Order: Special Victims Unit: 4th Year	12/04/07	\$59.98
Lost: The Complete Third Season	12/11/07	\$59.99
Magikano:		
A New Witch in Town Volume 1	12/04/07	\$29.98
Masters of Horror: Season 1, Vol.4	12/11/07	\$29.97
New Street Law - 1st Season	12/04/07	\$39.98
One Tree Hill: 4th Season	12/18/07	\$59.98
aturday Night Live: 2nd Season	12/04/07	\$69.98
Touched by an Angel - 4th Season Volume 2	12/04/07	\$38.99
Will & Grace: Season Seven	12/04/07	\$44.98
Wire: The Complete 4th Season	12/04/07	\$59.99

sneak previews

Sneak Previews

3:10 To Yuma	01/2008	MSRP
Adrift in Manhattan	01/2008	MSRP
An American Crime	01/2008	MSRP
Becoming Jane	01/2008	MSRP
Bordertown	01/2008	MSRP
Death Sentence	01/2008	MSRP
Eagle vs. Shark	01/2008	MSRP
Feast of Love	01/2008	MSRP
Golden Door	01/2008	MSRP
Goya's Ghosts	01/2008	MSRP
Guadalupe	01/2008	MSRP
Ira and Abby	01/2008	MSRP
Joshua	01/2008	MSRP
King of California	01/2008	MSRP
Ladron Que Roba a Ladron	01/2008	MSRP
Mr. Woodcock	01/2008	MSRP
Nancy Drew	01/2008	MSRP
Resident Evil: Extinction	01/2008	MSRP
Resurrecting the Champ	01/2008	MSRP
Rocket Science	01/2008	MSRP
Saving Sarah Cain	01/2008	MSRP
September Dawn	01/2008	MSRP
Shoot 'Em Up	01/2008	MSRP
Sunshine	01/2008	MSRP
Sydney White	01/2008	MSRP
The 11th Hour	01/2008	MSRP
The Brave One	01/2008	MSRP
The Brothers Solomon	01/2008	MSRP
The Comebacks	01/2008	MSRP
The Invasion	01/2008	MSRP
The King of Kong	01/2008	MSRP
The Kingdom	01/2008	MSRP
The Nanny Diaries	01/2008	MSRP
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War	01/2008	MSRP
Wedding Daze	01/2008	MSRP
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Most DVDs are Available Previously-Viewed 5 Weeks After Street Date. Check out the Significant Savings Listed Below.

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